# RED DAWN AT MORNING AN UPDATE ON THE RETAIL OPPORTUNITY 

"Our proprietary research continues to indicate while physical stores remain highly relevant to retailers, operating profitability fell in 2022 and will likely stay depressed due to slowing macro trends and inflationary wage pressures. Thus, highlighting the need to create store-level efficiencies."

DM Buck Advisory

March 2023

## BACKDROP: EARLIER REPORT

MerchLogix commissioned DM Buck Advisory in 2021 to provide a quantified analysis of top retailer sales in both the store and online channels, using public filings, press releases, conference calls, a consumer survey, and thirdparty databases. In short, we essentially checked the pulse of U.S. retailers, and the resulting report ("Retailers and Shoppers Turn Attention (and Investments) to Stores: A Financial Analysis" (available at MerchLogix.com)) attempted to answer the following question.

Does it make sense for retailers to further invest in store openings in the age of online penetration?

We asked the question because retailers suffered from share loss to growing e-commerce players, a trend that was accelerating due to the impact of COVID. Retailer stock prices had languished in the preceding years as a result.

| U.S Retail Sales Trends |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2022E | 2021 | 2020 | 2019 | 2018 | 2017 | 2016 |
| Total Retail Sales (\$B) * | \$5,391 | \$5,039 | \$4,364 | \$4,160 | \$4,047 | \$3,855 | \$3,696 |
| Growth | 7\% | 15\% | 5\% | 3\% | 5\% | 4\% | 2\% |
| Online Penetration | \$1,017 | \$959 | \$817 | \$572 | \$508 | \$444 | \$384 |
| Percent of total sales | 19\% | 19\% | 19\% | 14\% | 13\% | 12\% | 10\% |

Our key conclusions from the 2021 report were:
(1) Despite notable challenges, many retailers are in better financial health than many suppose (i.e., positive same-store sales gains, square footage growth in the years before the pandemic, and higher year-to-year EBIT profit margins).
(2) Customers (of all ages) regard store visits as an integral part of their shopping solution (our proprietary DM Buck Survey results show consumers would prefer shopping in stores by a margin of almost 3 to 1 (young people were even more decisively positive toward stores).
(3) Retail success going forward will depend on the right positioning (category, pricing,
convenience, proprietary leverage, in-store consultancy, intelligent use of square footage) and a relentless focus on cost efficiency. Retail is a low-margin business, so even modest improvements in the efficiency of store labor ( $\sim 50 \%$ of the operating cost structure) and inventory turns (cost of sales are typically >60\% of revenue) would have an outsized impact on a retailer's profits.

We sought to update a few key metrics since the 2021 report in this addendum report. Have retailers continued to invest in growing their store bases? Has retail profitability changed materially? What about prevailing stock market sentiment towards the sector?

## STORE CONTRACTION TRENDS STABILIZATION

In the years preceding 2021, a major part of the U.S. retail story narrative was aggregate store closures exceeding openings, a net negative for the collective retail physical presence. We sensed
an inflection point that year even as COVID stresses exacerbated the online penetration tension. What have we seen since then?

|  | 2022P | 2021 | 2020 | 2019 | 2018 | CAGR '18-'22 | '22/'21 | '21/'20 | '20/'29 | '19/'18 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Abercrombie \& Fitch Co. | 770 | 729 | 735 | 854 | 861 | -2.8\% | 5.6\% | -0.8\% | -13.9\% | -0.8\% |
| American Eagle Outfitters | 1,175 | 1,133 | 1,078 | 1,095 | 1,055 | 2.7\% | 3.7\% | 5.1\% | -1.6\% | 3.8\% |
| Urban Outfitters | 704 | 685 | 645 | 641 | 625 | 3.0\% | 2.8\% | 6.2\% | 0.6\% | 2.6\% |
| Total | 2,649 | 2,547 | 2,458 | 2,590 | 2,541 | 1.0\% | 4.0\% | 3.6\% | -5.1\% | 1.9\% |
| Mass Merchants |  |  |  |  |  |  |  |  |  |  |
| BJ's Wholesale Club | 232 | 226 | 221 | 217 | 216 | 1.8\% | 2.7\% | 2.3\% | 1.8\% | 0.5\% |
| Costco Wholesale Corp. | 847 | 828 | 803 | 785 | 768 | 2.5\% | 2.3\% | 3.1\% | 2.3\% | 2.2\% |
| Target Corporation | 1,948 | 1,926 | 1,897 | 1,868 | 1,844 | 1.4\% | 1.1\% | 1.5\% | 1.6\% | 1.3\% |
| Walmart Inc. | 10,586 | 10,261 | 11,104 | 11,170 | 11,037 | -1.0\% | 3.2\% | -7.6\% | -0.6\% | 1.2\% |
| Total | 13,613 | 13,241 | 14,025 | 14,040 | 13,865 | -0.5\% | 2.8\% | -5.6\% | -0.1\% | 1.3\% |
| Dollar Stores |  |  |  |  |  |  |  |  |  |  |
| Dollar General | 19,000 | 18,130 | 17,177 | 16,278 | 15,370 | 5.4\% | 4.8\% | 5.5\% | 5.5\% | 5.9\% |
| Dollar Tree | 16,340 | 16,077 | 15,685 | 15,288 | 15,237 | 1.8\% | 1.6\% | 2.5\% | 2.6\% | 0.3\% |
| Total | 35,340 | 34,207 | 32,862 | 31,566 | 30,607 | 3.7\% | 3.3\% | 4.1\% | 4.1\% | 3.1\% |
| Grocery |  |  |  |  |  |  |  |  |  |  |
| Ahold Delhaize | 7,659 | 7,452 | 7,137 | 6,967 | 6,769 | 3.1\% | 2.8\% | 4.4\% | 2.4\% | 2.9\% |
| Albertson's | 2,270 | 2,276 | 2,277 | 2,252 | 2,269 | 0.0\% | -0.3\% | 0.0\% | 1.1\% | -0.7\% |
| Ingles Market | 198 | 198 | 197 | 198 | 200 | -0.3\% | 0.0\% | 0.5\% | -0.5\% | -1.0\% |
| Kroger | 2,976 | 2,276 | 2,742 | 2,757 | 2,764 | 1.9\% | 30.8\% | -17.0\% | -0.5\% | -0.3\% |
| Natural Grocers | 164 | 162 | 159 | 153 | 148 | 2.6\% | 1.2\% | 1.9\% | 3.9\% | 3.4\% |
| Sprouts | 386 | 374 | 362 | 340 | 313 | 5.4\% | 3.2\% | 3.3\% | 6.5\% | 8.6\% |
| Weis Markets | 197 | 196 | 196 | 198 | 202 | -0.6\% | 0.5\% | 0.0\% | -1.0\% | -2.0\% |
| Total | 13,850 | 12,934 | 13,070 | 12,865 | 12,665 | 2.3\% | 7.1\% | -1.0\% | 1.6\% | 1.6\% |
| Home Décor |  |  |  |  |  |  |  |  |  |  |
| Bed, Bath \& Beyond | 949 | 953 | 1,020 | 1,500 | 1,533 | -11.3\% | -0.4\% | -6.6\% | -32.0\% | -2.2\% |
| Kirkland's | 356 | 361 | 373 | 432 | 428 | -4.5\% | -1.4\% | -3.2\% | -13.7\% | 0.9\% |
| Williams-Sonoma | 577 | 544 | 581 | 614 | 625 | -2.0\% | 6.1\% | -6.4\% | -5.4\% | -1.8\% |
| Total | 1,882 | 1,858 | 1,974 | 2,546 | 2,586 | -7.6\% | 1.3\% | -5.9\% | -22.5\% | -1.5\% |
| Home Improvement |  |  |  |  |  |  |  |  |  |  |
| Floor \& Décor | 191 | 160 | 133 | 120 | 101 | 17.3\% | 19.4\% | 20.3\% | 10.8\% | 18.8\% |
| The Home Depot | 2,322 | 2,135 | 2,114 | 2,109 | 2,105 | 2.5\% | 8.8\% | 1.0\% | 0.2\% | 0.2\% |
| Lowe's Companies | 2,181 | 1,971 | 1,974 | 1,977 | 2,015 | 2.0\% | 10.7\% | -0.2\% | -0.2\% | -1.9\% |
| Tractor Supply | 2,333 | 2,181 | 2,105 | 2,024 | 1,940 | 4.7\% | 7.0\% | 3.6\% | 4.0\% | 4.3\% |
| Total | 7,027 | 6,447 | 6,326 | 6,230 | 6,161 | 3.3\% | 9.0\% | 1.9\% | 1.5\% | 1.1\% |
| Sports |  |  |  |  |  |  |  |  |  |  |
| Academy Sports and Outdoors | 267 | 259 | 259 | 259 | 253 | 1.4\% | 3.1\% | 0.0\% | 0.0\% | 2.4\% |
| Big 5 Sporting Goods | 432 | 431 | 430 | 434 | 436 | -0.2\% | 0.2\% | 0.2\% | -0.9\% | -0.5\% |
| Dick's Sporting Goods | 868 | 861 | 854 | 850 | 859 | 0.3\% | 0.8\% | 0.8\% | 0.5\% | -1.0\% |
| Hibbett Sports | 1,133 | 1,096 | 1,067 | 1,081 | 1,163 | -0.7\% | 3.4\% | 2.7\% | -1.3\% | -7.1\% |
| Total | 2,700 | 2,647 | 2,610 | 2,624 | 2,711 | -0.1\% | 2.0\% | 1.4\% | -0.5\% | -3.2\% |
| Consumer Electronics |  |  |  |  |  |  |  |  |  |  |
| Best Buy | 1,138 | 1,144 | 1,159 | 1,231 | 1,238 | -2.1\% | -0.5\% | -1.3\% | -5.8\% | -0.6\% |
| GameStop Corp. | 4,400 | 4,573 | 4,816 | 5,509 | 5,830 | -6.8\% | -3.8\% | -5.0\% | -12.6\% | -5.5\% |
| Total <br> Auto Parts | 5,538 | 5,717 | 5,975 | 6,740 | 7,068 | -5.9\% | -3.1\% | -4.3\% | -11.4\% | -4.6\% |
| Advance Auto Parts | 5,086 | 4,972 | 4,763 | 5,037 | 5,109 | -0.1\% | 2.3\% | 4.4\% | -5.4\% | -1.4\% |
| AutoZone | 6,943 | 6,767 | 6,549 | 6,411 | 6,202 | 2.9\% | 2.6\% | 3.3\% | 2.2\% | 3.4\% |
| O'Reilly Automotive | 5,971 | 5,784 | 5,616 | 5,460 | 5,219 | 3.4\% | 3.2\% | 3.0\% | 2.9\% | 4.6\% |
| Total | 18,000 | 17,523 | 16,928 | 16,908 | 16,530 | 2.2\% | 2.7\% | 3.5\% | 0.1\% | 2.3\% |
| Department Stores |  |  |  |  |  |  |  |  |  |  |
| Dillard's | 274 | 277 | 282 | 285 | 291 | -1.5\% | -1.1\% | -1.8\% | -1.1\% | -2.1\% |
| Kohl's | 1,157 | 1,165 | 1,174 | 1,171 | 1,175 | -0.4\% | -0.7\% | -0.8\% | 0.3\% | -0.3\% |
| Macy's | 722 | 725 | 727 | 775 | 867 | -4.5\% | -0.4\% | -0.3\% | -6.2\% | -10.6\% |
| Nordstrom | 358 | 356 | 369 | 390 | 380 | -1.5\% | 0.6\% | -3.5\% | -5.4\% | 2.6\% |
| Total | 2,511 | 2,523 | 2,552 | 2,621 | 2,713 | -1.9\% | -0.5\% | -1.1\% | -2.6\% | -3.4\% |
| Off Price |  |  |  |  |  |  |  |  |  |  |
| Big Lots, Inc. | 1,425 | 1,431 | 1,408 | 1,404 | 1,401 | 0.4\% | -0.4\% | 1.6\% | 0.3\% | 0.2\% |
| Ollie's Bargain Outlet | 471 | 431 | 388 | 345 | 303 | 11.7\% | 9.3\% | 11.1\% | 12.5\% | 13.9\% |
| Ross Stores | 2,015 | 1,923 | 1,859 | 1,805 | 1,717 | 4.1\% | 4.8\% | 3.4\% | 3.0\% | 5.1\% |
| TJX Companies | 4,835 | 4,689 | 4,572 | 4,529 | 4,306 | 2.9\% | 3.1\% | 2.6\% | 0.9\% | 5.2\% |
| Total | 8,746 | 8,474 | 8,227 | 8,083 | 7,727 | 3.1\% | 3.2\% | 3.0\% | 1.8\% | 4.6\% |
| Drug Retail |  |  |  |  |  |  |  |  |  |  |
| CVS | 9,642 | 9,939 | 9,962 | 9,896 | 9,921 | -0.7\% | -3.0\% | -0.2\% | 0.7\% | -0.3\% |
| Rite-Aid | 2,251 | 2,450 | 2,510 | 2,461 | 2,469 | -2.3\% | -8.1\% | -2.4\% | 2.0\% | -0.3\% |
| Walgreens Boots | 13,000 | 13,004 | 13,220 | 13,645 | 13,882 | -1.6\% | 0.0\% | -1.6\% | -3.1\% | -1.7\% |
| Total | 24,893 | 25,393 | 25,692 | 26,002 | 26,272 | -1.3\% | -2.0\% | -1.2\% | -1.2\% | -1.0\% |
| Total Stores | 136,749 | 133,511 | 132,699 | 132,815 | 131,446 | 1.0\% | 2.4\% | 0.6\% | -0.1\% | 1.0\% |

Above is a chart depicting the year-ending store counts of U.S. publicly held retailers' year-end total store counts (worldwide). (These companies constitute an estimated 35\% of the country's retail sales; their numbers are verifiable from public filings). The transfer of stores between public and private retailers would detract from the extrapolation of trends, but we believe that activity was limited. Moreover, unusual company-specific variables are sometimes at play. For instance, Walmart's $7.6 \%$ store decline in 2021 reflects exiting from the U.K. (WMT's domestic store count was flat that year). Conversely, Bed, Bath and Beyond's ending store count in the chart doesn't reflect the chain's imminent significant downsizing in 2023 because of liquidity issues.)

The green shaded lines show the year-to-year changes of stable or growing categories. Eight of the twelve categories show net new store growth.

As noted in our 2021 report, while many retailers took an understandable break from store investment to react to changing online dynamics, we believe many retailers understand the necessity of presenting consumers with robust, blended approaches.

Also noted in our last report, store-level waste and inefficiency, specifically around resets and restocking, haven't benefitted from the more evolved practices in other operational areas. Store workers add additionally tasked with online fulfillment need highly accurate planograms and inventory information. As seen in a later chart, retailers operate with narrow profit margins, and even modest operational improvement can have an outsized impact on profit dollars.

## INVESTOR SENTIMENT HAS ALSO STABILIZED

We wouldn't go so far as to suggest that retailers enjoy any sort of premium status on Wall Street, something that hasn't been seen since the big box phenomenon was relatively new and contributed to robust square footage growth. Since then, retail valuations (in general) have been consistently weighed down by concerns of saturation and, more recently, retail stores being rendered obsolete by online penetration.

However, in the last few COVID-impacted years, investor psychology has stabilized, we believe, by (1) a pivoting of consumer spending away from travel and restaurants during COVID shutdowns to general retail shopping, particularly for home (nesting) related items, (2) some probable share pickup from weaker, smaller retailers who didn't survive the pandemic, and (3) increasing recognition that retailers with robust omnichannel approaches (blended stores/ecommerce) would be long term survivors.

Again, we're not suggesting significant outperformance by the retail group. But we have seen a performance generally in-line with the broader market averages, despite e-commerce increasing its presence as consumers shopped from home during the pandemic.

## INDEXED FROM FEB 2018-2023

## S\&P RETAIL ETF

S\&P 500
RUSSELL 2000

150\%


The following chart shows the stock performance of public retailers in 2022. As seen at the bottom of the chart, the public retail average performance in that problematic year was in line with that of the broader market (and better than the tech-heavy NASDAQ Composite average). Similarly, the early rebound for the
retail group thus far in 2023 is also in line with the broader market, and the P/E ratio valuation is at a "not-unhealthy" 17x. We think the retail group wouldn't match the broader market performance if incremental negativity stemmed from e-commerce share loss concerns; we'd still see the group underperforming.


## PROFITABILITY: AN OPPORTUNITY

Retailers generally show operating profit margins under 10\%; thus, a typical retailer only keeps 10 cents of every dollar of sales, and this is before paying any applicable interest or taxes. As such, this is not a high-margin sector. The following chart shows annual operating (or EBIT) profit margins for the last several years, plus forecasts (courtesy of marketscreener.com). In 2021, profitability rose nicely for most retailers who, in turn, benefited from the acceleration in topline sales (shown in the first chart). However, last year (according to the estimates) was a step down in aggregate profitability as consumers resumed
spending for travel and entertainment (and not retail goods), and retailers also had to cope with inflation and supply chain challenges.

Currently, forecasts call for a better 2023; however, thus far in earnings season, retailers have been generally cautious in 2023 profitability guidance (i.e., below prevailing forecasts) due to slowing macroeconomic factors and, notably, retail worker wage inflation. (Note that this is despite many retailers artificially benefiting in 2023 by an extra week in the retail calendar.)

Retail Hourly Wages are Growing Faster than Most

|  | Retail Wages |  | General Wages |
| :--- | ---: | :--- | :---: |
|  |  |  |  |
| 2019 | $+3.8 \%$ | $+2.7 \%$ |  |
| 2020 | $+3.9 \%$ | $+2.5 \%$ |  |
| 2021 | $+6.9 \%$ | $+4.4 \%$ |  |
| 2022 | $+6.0 \%$ | $+5.1 \%$ |  |
| $2023 E$ | $+6.5 \%$ | $+4.6 \%$ |  |
| Source: | Bureau of Labor Statistics, Y Charts, DM Buck Advisory estimate |  |  |

The 2023 estimate for retail wages in the above chart might be low, given that Walmart, the largest retail employer, is raising wages by approximately $17 \%$ this year, thus increasing the ante for other employers.

|  | U.S. Retail Companies |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Operating (EBIT) Profit Margins |  |  |  |  |  |
|  | 2023E | 2022P | 2021 | 2020 | 2019 | 2018 |
| Apparel |  |  |  |  |  |  |
| Abercrombie \& Fitch Co. | 4.5\% | 2.9\% | 9.2\% | -0.7\% | 0.2\% | 3.5\% |
| American Eagle Outfitters, Inc. | 5.8\% | 5.0\% | 11.8\% | -7.2\% | 5.4\% | 8.4\% |
| Urban Outfitters, Inc. | 5.7\% | 5.0\% | 9.0\% | 0.1\% | 5.8\% | 9.7\% |
| Average Mass Merchants | 5.3\% | 4.3\% | 10.0\% | -2.6\% | 3.8\% | 7.2\% |
| BJ's Wholesale Club | 3.7\% | 3.8\% | 3.7\% | 4.2\% | 2.7\% | 2.3\% |
| Costco Wholesale Corp. | 3.7\% | 3.5\% | 3.4\% | 3.1\% | 3.0\% | 3.0\% |
| Target Corporation | 4.5\% | 3.6\% | 8.4\% | 7.0\% | 6.0\% | 5.5\% |
| Walmart Inc. | 4.5\% | 4.5\% | 4.5\% | 4.0\% | 3.9\% | 4.3\% |
| Average | 4.1\% | 3.9\% | 5.0\% | 4.6\% | 3.9\% | 3.8\% |
| Dollar Stores |  |  |  |  |  |  |
| Dollar General | 9.2\% | 9.0\% | 9.4\% | 10.5\% | 8.3\% | 8.3\% |
| Dollar Tree | 7.9\% | 7.9\% | 6.9\% | 7.4\% | 5.3\% | -4.1\% |
| Average | 8.6\% | 8.5\% | 8.1\% | 9.0\% | 6.8\% | 2.1\% |
| Grocery |  |  |  |  |  |  |
| Ahold Delhaize | 4.0\% | 4.3\% | 4.4\% | 2.9\% | 4.0\% | 4.2\% |
| Albertson's | 3.4\% | 3.6\% | 3.3\% | 2.3\% | 2.3\% | 1.3\% |
| Ingles Market | NA | 7.4\% | 7.0\% | 6.1\% | 3.6\% | 3.0\% |
| Kroger | 3.3\% | 2.8\% | 2.5\% | 2.1\% | 1.8\% | 2.1\% |
| Natural Grocers | NA | 2.8\% | 2.7\% | 2.7\% | 1.9\% | 1.8\% |
| Sprouts | 5.4\% | 5.6\% | 5.5\% | 6.1\% | 3.9\% | 4.3\% |
| Weis Markets | NA | NA | 3.5\% | 4.0\% | 2.4\% | 2.4\% |
| Home Décor | 4.0\% | 4.4\% | 4.1\% | 3.7\% | 2.8\% | 2.7\% |
| Bed, Bath \& Beyond | -12.0\% | -19.0\% | -5.2\% | -1.2\% | -6.3\% | -0.7\% |
| Kirkland's | -1.0\% | -8.0\% | 4.5\% | 1.4\% | -8.8\% | 0.8\% |
| Williams-Sonoma | 14.7\% | 17.3\% | 17.6\% | 13.4\% | 7.9\% | 7.7\% |
| Average | 0.6\% | -3.2\% | 5.6\% | 4.5\% | -2.4\% | 2.6\% |
| Home Improvement |  |  |  |  |  |  |
| Floor \& Décor | 9.1\% | 9.3\% | 9.9\% | 8.8\% | 7.8\% | 7.7\% |
| The Home Depot | 14.5\% | 15.3\% | 15.2\% | 13.8\% | 14.4\% | 14.4\% |
| Lowe's Companies | 13.7\% | 10.5\% | 12.6\% | 10.8\% | 8.8\% | 5.6\% |
| Tractor Supply | 10.2\% | 10.1\% | 10.3\% | 9.4\% | 8.9\% | 8.9\% |
| Average | 11.9\% | 11.3\% | 12.0\% | 10.7\% | 10.0\% | 9.1\% |
| Sports |  |  |  |  |  |  |
| Academy Sports and Outdoors | 12.4\% | 13.0\% | 13.4\% | 7.5\% | 3.7\% | 2.7\% |
| Big 5 Sporting Goods | 2.0\% | 3.4\% | 11.7\% | 7.0\% | 1.5\% | -0.1\% |
| Dick's Sporting Goods | 12.1\% | 11.8\% | 16.6\% | 7.7\% | 4.3\% | 5.3\% |
| Hibbett Sports | 9.2\% | 9.9\% | 13.5\% | 6.9\% | 3.1\% | 3.7\% |
| Average | 8.9\% | 9.5\% | 13.8\% | 7.3\% | 3.2\% | 2.9\% |
| Consumer Electronics |  |  |  |  |  |  |
| Best Buy | 3.9\% | 4.4\% | 6.0\% | 5.1\% | 4.6\% | 4.4\% |
| GameStop Corp. | -5.0\% | -6.8\% | -6.1\% | -5.0\% | -0.2\% | 3.8\% |
| Average | -0.6\% | -1.2\% | -0.1\% | 0.0\% | 2.2\% | 4.1\% |
| Auto Parts |  |  |  |  |  |  |
| Advance Auto Parts (Non-GAAP) | 10.0\% | 9.8\% | 9.6\% | 8.2\% | 8.2\% | 7.8\% |
| AutoZone | 19.8\% | 19.4\% | 20.1\% | 19.1\% | 18.7\% | 16.1\% |
| O'Reilly Automotive | 20.0\% | 20.5\% | 21.9\% | 20.8\% | 18.9\% | 19.0\% |
| Average | 16.6\% | 16.6\% | 17.2\% | 16.0\% | 15.3\% | 14.3\% |
| Department Stores |  |  |  |  |  |  |
| Dillard's | 9.5\% | 14.6\% | 15.2\% | -1.9\% | 2.7\% | 4.2\% |
| Kohl's | 4.0\% | 1.4\% | 8.6\% | -1.6\% | 6.1\% | 7.2\% |
| Macy's | 6.3\% | 7.1\% | 9.6\% | -5.2\% | 3.9\% | 7.0\% |
| Nordstrom | 4.0\% | 3.1\% | 3.4\% | -10.1\% | 5.2\% | 5.4\% |
| Average | 6.0\% | 6.6\% | 9.2\% | -4.7\% | 4.5\% | 6.0\% |
| Off Price |  |  |  |  |  |  |
| Big Lots, Inc. | -3.5\% | -4.8\% | 3.9\% | 6.4\% | 2.9\% | 4.2\% |
| Ollie's Bargain Outlet | 9.0\% | 7.1\% | 11.7\% | 15.3\% | 12.2\% | 13.1\% |
| Ross Stores | 11.0\% | 10.6\% | 12.3\% | 1.5\% | 13.4\% | 13.6\% |
| TJX Companies | 9.4\% | 9.7\% | 9.8\% | 1.8\% | 10.6\% | 10.7\% |
| Average | 6.5\% | 5.7\% | 9.4\% | 6.3\% | 9.8\% | 10.4\% |
| Drug Retail |  |  |  |  |  |  |
| CVs | 5.4\% | 5.4\% | 5.9\% | 6.0\% | 6.0\% | 2.0\% |
| Rite-Aid | -0.1\% | -2.0\% | 0.3\% | 0.2\% | 0.7\% | 0.4\% |
| Walgreens Boots | 3.5\% | 3.9\% | 1.7\% | 3.9\% | 5.4\% | 5.9\% |
| Average | 2.9\% | 2.4\% | 2.6\% | 3.4\% | 4.0\% | 2.8\% |
| Overall Average | 6.4\% | 5.9\% | 8.1\% | 4.8\% | 5.3\% | 5.7\% |

As such, we believe retailers will necessarily seek ways to improve profitability. Our research highlights the inherent opportunities to address store labor efficiencies and improve gross margin return on investment (GMROI). Over 50\% of the public retailers on our list are estimated to have had operating margins in 2022 of $5 \%$ or less. As such, moving the needle by only 3\%-5\% in labor costs (as a percentage of sales) and GMROI (through more efficient buying, supply chain, and
inventory turns) would have an outsized impact (up to 40\%) on a given retailer's profit dollars.

Note the following example. Using a composite view of public U.S. grocery retailers, a sector notably with below-average margins, we can see even modest positive tweaks in gross profitability or operating expenses yield impressive profit dollar payoffs.

## Grocery Retail Opportunity

## A Composite View

| (\$B) |  | Gross Margin Improves by 3\% | Back Room Labor Improves by 5\% |  |
| :---: | :---: | :---: | :---: | :---: |
| Sales (Public Sector Total) | \$290.0 |  |  |  |
| Weighted Gross Margin | 25.5\% | 26.3\% |  |  |
| Gross Dollars | \$74.0 |  |  |  |
| Weighted GMROI | \$4.90 |  |  |  |
| Weighted Expense Ratio | 22.3\% |  |  |  |
| Labor Component | \$52.2 |  |  |  |
| Backroom Labor | \$26.1 |  | \$24.8 |  |
| Weighted EBIT Margin | 3.2\% | 4.0\% | 3.7\% |  |
| EBIT Dollars | \$9.3 | \$11.6 | \$10.6 |  |
| Incremental Dollars |  | \$2.4 | \$1.3 | Combined |
|  |  | 26\% | 14\% | +40\% |

